

VOLVO

OF INLAND EMPIRE

Dear Sirs,

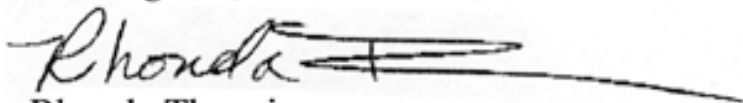
It is with great pleasure that I introduce the new Volvo of Inland Empire web site, at www.inlandempirevolvo.com. This site was constructed in just under thirty days by the design and programming team at World Class Multimedia in Redlands, California.

After experiencing multiple problems with our old web company, (including gross misrepresentation of facts on the site, poor grammar and spelling, refusal to surrender the work that we paid for and a total lack of customer service and support) we sought to bring our image into the new year with a touch of class. The team at World Class designed our site in compliance with Volvo's national ad plan for 2005, and has delivered a truly world-class web site.

I confidently recommend World Class Multimedia to all Volvo dealers (and to others as well) nationwide.

Should you desire further information about our web experience, please feel free to contact me anytime.

Best regards,



Rhonda Theunissen
Volvo of Inland Empire